# Food and Drug Administration Department of Health Filinvest Civic Drive, AlabangMuntinlupa City

## NOTICE OF VACANCY HIRING OF CONTRACT OF SERVICE PERSONNEL

POSITION: (2) Information Officer II

PAY RATE: SG 15 (Php30, 531.00/month)

**OFFICE**: Food and Drug Action Center

QUALIFICATION STANDARD	
Education	Bachelor's degree
Experience	1 year relevant experience
Training	4 hours of relevant training
Eligibility	Career Service (Professional) Second level Eligibility

#### End user's preferences:

Education: Bachelor's degree

**Experience:** Preferably 1 year relevant experience **Training:** Preferably 4 hours of relevant training

Eligibility: Preferably CS Professional.

#### Job Description:

- 1. Answer calls and respond to emails;
- 2. Handles client inquiries both by telephone and emails;
- 3. Route calls to appropriate units when necessary;
- 4. Documents all call information specially complaints and such calls requiring the immediate action of the office; and
- 5. Performs other related functions as maybe assigned.

## Applicants are advised to submit the following to the Human Resource Development Division, FDA Alabang Muntinlupa City.

- 1. Application Letter;
- Duly Accomplished Personal Data Sheet (CS Form 212) (Downloadable athttp://www.fda.gov.ph/careers) back-to-back, two copies;
- 3. Certified True Copy of Eligibility;
- 4. Certified True Copy of Diploma and Transcript of Record;
- 5. Certificate of Attendance to training/s, if any;
- 6. NBI Clearance;
- 7. Certificate of Employment/Service Records.

Date posted: 18 Junuary 2021

Deadline of submission: 19 January 2021

CYNTHIA R. KOSUMAN, MD, FPPS, MPH

Director III/OIC, Food and Drug Action Center

ATTY. RONALD R. DE VEYRA, MBA, CESO II
Deputy Director General for Internal Management