



FDA ADVISORY  
No. 2021-1944

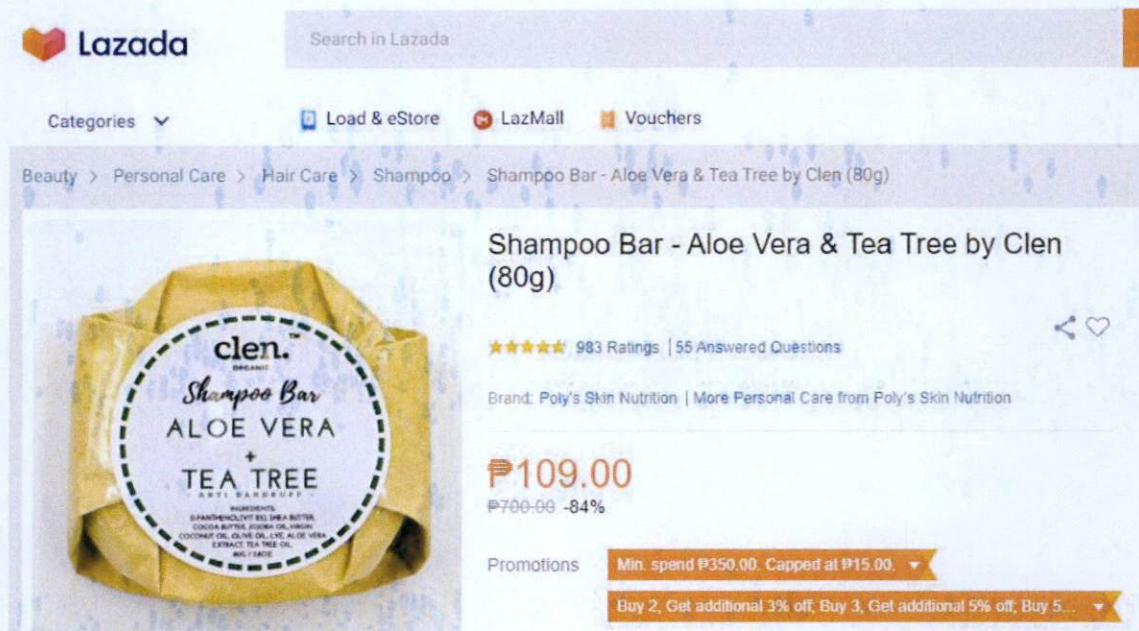
29 JUL 2021

TO: GENERAL CONSUMING PUBLIC

SUBJECT: Public Health Warning Against the Purchase and Use of the following Unauthorized Cosmetic Products:

1. CLEN SHAMPOO BAR ALOE VERA + TEA TREE
2. CLEN SHAMPOO BAR PEPPERMINT + LAVENDER
3. CLEN SHAMPOO BAR GINGER + LEMON
4. CLEN SHAMPOO BAR CLOVE
5. CLEN SHAMPOO BAR ARGAN

The Food and Drug Administration (FDA) warns the public from purchasing and using the following unauthorized cosmetic products: (Refer to the image below)

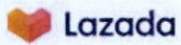


Source: <https://www.lazada.com.ph/products/shampoo-bar-aloe-vera-tea-tree-by-clen-80g-i262814543-s365117483.html>

Figure 1. Unauthorized Product Clen Shampoo Bar Aloe Vera + Tea Tree






 Search in Lazada

Categories ▾ Load & eStore LazMall Vouchers

Beauty > Personal Care > Hair Care > Shampoo > Shampoo Bar - Lavender & Peppermint by Clen (80g)



Shampoo Bar - Lavender & Peppermint by Clen (80g)

★★★★★ 595 Ratings | 20 Answered Questions

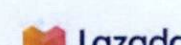
Brand: Poly's Skin Nutrition | More Personal Care from Poly's Skin Nutrition

**₱109.00**  
~~₱300.00~~ -64%

Promotions **Min. spend ₱350.00. Capped at ₱15.00.** ▾  
**Buy 2, Get additional 3% off, Buy 3, Get additional 5% off, Buy 5...** ▾


Source: <https://www.lazada.com.ph/products/shampoo-bar-lavender-peppermint-by-clen-80g-i325198706-s680868220.html>

Figure 2. Unauthorized Product Clen Shampoo Bar Peppermint + Lavender

 Search in Lazada

Categories ▾ Load & eStore LazMall Vouchers

Beauty > Personal Care > Hair Care > Shampoo > Shampoo Bar - Ginger & Lemon by Clen (80g)



Shampoo Bar - Ginger & Lemon by Clen (80g)

★★★★★ 313 Ratings | 6 Answered Questions

Brand: Poly's Skin Nutrition | More Personal Care from Poly's Skin Nutrition

**₱105.00**  
~~₱700.00~~ -85%

Promotions **Min. spend ₱350.00. Capped at ₱15.00.** ▾  
**Buy 2, Get additional 3% off, Buy 3, Get additional 5% off, Buy 5...** ▾

Source: <https://www.lazada.com.ph/products/shampoo-bar-ginger-lemon-by-clen-80g-i262814548-s365118500.html>

Figure 3. Unauthorized Product Clen Shampoo Bar Ginger + Lemon



lazada Search in Lazada  
 Categories Load & eStore LazMall Vouchers  
 Beauty > Personal Care > Hair Care > Shampoo > Shampoo Bar - Clove by Clen (80g)  
**Shampoo Bar - Clove by Clen (80g)**  
 ★★★★★ 285 Ratings | 2 Answered Questions  
 Brand: Poly's Skin Nutrition | More Personal Care from Poly's Skin Nutrition  
**₱109.00**  
 ₱700.00 -84%  
 Promotions: Min. spend ₱350.00. Capped at ₱15.00.  
 Buy 2, Get additional 3% off, Buy 3, Get additional 5% off, Buy 5...

Source: <https://www.lazada.com.ph/products/shampoo-bar-clove-by-clen-80g-i262818483.html>

Figure 4. Unauthorized Product Clen Shampoo Bar Clove

lazada Search in Lazada  
 Categories Load & eStore LazMall Vouchers  
 Beauty > Personal Care > Hair Care > Shampoo > Shampoo Bar - Argan by Clen (80g)  
**Shampoo Bar - Argan by Clen (80g)**  
 ★★★★★ 385 Ratings | 14 Answered Questions  
 Brand: Poly's Skin Nutrition | More Personal Care from Poly's Skin Nutrition  
**₱109.00**  
 ₱700.00 -84%  
 Promotions: Min. spend ₱350.00. Capped at ₱15.00.  
 additional 5% off, Buy 5...

Source: <https://www.lazada.com.ph/products/shampoo-bar-argan-by-clen-80g-i262810591-s365122652.html>

Figure 5. Unauthorized Product Clen Shampoo Bar Argan

The abovementioned products were verified by FDA through postmarketing surveillance and shows no valid Certificate of Product Notification (CPN) as of 27 July 2021. Pursuant to Book II, Article I, Section 1 (a) of the Rules and Regulations Implementing Republic Act No. 9711, otherwise known as the "Food and Drug Administration Act of 2009", the manufacture, importation, exportation, sale, offering for sale, distribution, transfer, non-consumer use, promotion, advertising, or sponsorship of any health product without the proper authorization from the FDA is prohibited.



Since the abovementioned unauthorized cosmetic products has not gone through the notification process of the FDA, the agency cannot assure their quality and safety. The use of such violative product may pose health risks to consumers.

Potential hazards may come from ingredients that are not allowed to be part of a cosmetic product or from the contamination of heavy metals. The use of substandard and possibly adulterated cosmetic products may result to adverse reactions including, but not limited to, skin irritation, itchiness, anaphylactic shock and organ failure.


In light of the foregoing, the public is advised not to purchase the aforementioned violative cosmetic product. Always check if a product is notified with the FDA by using the FDA Verification Portal feature accessible at <https://verification.fda.gov.ph> which may be used by typing in the name of the product before the purchase and/or using the cosmetic products.

All concerned establishments are warned not to distribute violative cosmetic product until they have fully complied with the rules and regulation of the FDA.

All FDA Regional Field Offices and Regulatory Enforcement Units, in coordination with law enforcement agencies and Local Government Units, are requested to ensure that violative products are not sold or made available in the market or areas of their jurisdiction.

To report any sale, distribution, complaint and/or adverse event on the use of the violative cosmetic products, the online reporting facility, **eReport** can be accessed at [ereport@fda.gov.ph](mailto:ereport@fda.gov.ph), or call us at the Center for Cosmetics and Household/Urban Hazardous Substances Regulation and Research (CCHUHSRR) hotline **(02) 8857-1900 loc. 8113 or 8107**.

Dissemination of this advisory to all concerned is hereby requested.

  
**ROLANDO ENRIQUE D. DOMINGO, MD**  
Director General

DTN: 20210713155857