



Republic of the Philippines
Department of Health
FOOD AND DRUG ADMINISTRATION



14 SEP 2018

FDA ADVISORY
No. **2018-277**

TO: GENERAL CONSUMING PUBLIC

SUBJECT: Public Health Warning Against the Use of Counterfeit Cosmetic Products (Batch 11)

The Food and Drug Administration (FDA) hereby advises the public against the purchase and use of the following counterfeit cosmetic products whose particulars/details are provided below:

PRODUCT NAME	PRODUCT DETAILS	PRODUCT IMAGE/S
1 PALMOLIVE® NATURALS AROMA-VITALITY SHAMPOO & CONDITIONER ROSE PETAL OILS & BAMBOO	<p>Local Company Responsible for Placing the Product in the Market: Colgate-Palmolive Philippines, Inc.</p> <p>Address: Two World and Three World Square, 22 Upper McKinley Road, Fort Bonifacio, Taguig City, Philippines</p> <p>Country of Manufacture: Thailand</p> <p>Lot/Batch Number: TH11P1594108</p> <p>Manufacturing/Expiry Date: Unreadable</p>	
2 PALMOLIVE® NATURALS INTENSIVE MOISTURE SHAMPOO & CONDITIONER COCO CREAM MILK & PURE MILK PROTEIN	<p>Local Company Responsible for Placing the Product in the Market: Colgate-Palmolive Philippines, Inc.</p> <p>Address: Two World and Three World Square, 22 Upper McKinley Road, Fort Bonifacio, Taguig City, Philippines</p> <p>Country of Manufacture: Thailand</p> <p>Lot/Batch Number: TH11P1594136</p> <p>Manufacturing/Expiry Date: Unreadable</p>	



PRODUCT NAME	PRODUCT DETAILS	PRODUCT IMAGE/S
3 PALMOLIVE® NATURALS HEALTHY & SMOOTH SHAMPOO & CONDITIONER ALOE VERA & FRUIT VITAMINS	<p>Local Company Responsible for Placing the Product in the Market: Colgate-Palmolive Philippines, Inc.</p> <p>Address: Two World and Three World Square, 22 Upper McKinley Road, Fort Bonifacio, Taguig City, Philippines</p> <p>Country of Manufacture: Thailand</p> <p>Lot/Batch Number: TH11P1594137</p> <p>Manufacturing/Expiry Date: Unreadable</p>	
4 PALMOLIVE® NATURALS COMPLETE REPAIR SHAMPOO & CONDITIONER AVOCADO OIL & HONEY EXTRACT	<p>Local Company Responsible for Placing the Product in the Market: Colgate-Palmolive Philippines, Inc.</p> <p>Address: Two World and Three World Square, 22 Upper McKinley Road, Fort Bonifacio, Taguig City, Philippines</p> <p>Country of Manufacture: Thailand</p> <p>Lot/Batch Number: TH11P1594106</p> <p>Manufacturing/Expiry Date: Unreadable</p>	

FDA, in coordination with the Market Authorization Holder (MAH), Colgate-Palmolive Philippines, Inc., has verified that the aforementioned cosmetic products are **COUNTERFEIT**.

According to the MAH, the batch coding of the above product images is unclear and all the variants have the same code 031117TH11140 4. The color and odor do not match with the company standards, authentic product have tearing notch for both sides (left & right). Also, the manufacturing plant did not produce for all variants on 03 November 2017 which is inconsistent with the reflected code.

Counterfeit products, not having gone through the required safety assessment and the verification process of the FDA, pose potential health hazards to the consuming public since their safety and purity cannot be guaranteed.

The dangers/hazards may come from ingredients that are not allowed to be part of a cosmetic product or from the contamination of heavy metals such as lead and mercury. The use of substandard and possibly adulterated cosmetic products may result to adverse reactions including but not limited to skin irritation, itchiness, anaphylactic shock and organ failure.

In light of the above, the public is advised to be vigilant against buying and using the aforementioned counterfeit cosmetic products. Moreover, the public is also advised to be vigilant against cosmetic products that might not be duly notified with FDA. Always check if a cosmetic product has been notified with FDA before purchasing it by making use of the embedded *Search* feature of the FDA website accessible at www.fda.gov.ph.

All concerned establishments are warned not to distribute the above-identified violative cosmetic products, otherwise, regulatory actions and sanctions shall be strictly pursued.

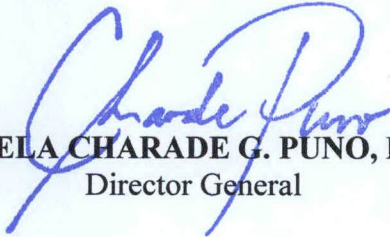
All Local Government Units (LGUs) and Law Enforcement Agencies (LEAs) are requested to ensure that the product is not sold or made available in their localities or areas of jurisdiction.

To report any suspicious and/or illegal activity involving the said products, the public may contact FDA through its online reporting facility, **eReport**, at www.fda.gov.ph/ereport, or e-mail us at report@fda.gov.ph, or call the Center for Cosmetics Regulation and Research (CCRR) hotline **(02) 857-1900** local **8113** or **8107**.

For more information and inquiries regarding Colgate-Palmolive Philippines, Inc. cosmetic products, consumers may contact the MAH through any of the following channels:

1. Hotline – (02) 856 9825
2. Toll Free – 1-800-1-888-2774
3. www.colgate.ph

Dissemination of the information to all concerned is requested


NELA CHARADE G. PUNO, RPh
Director General

