WHAT HAPPENS TO THE REPORT?

We evaluate all received reports and follow up, if necessary.



Reports are entered into the national database.



We constantly screen our database for new risks. If a new risk is identified, the need for action is evaluated and appropriate measures are taken into consideration.

For more information on reported side effects, you may visit VigiAccess – the WHO global database of reported potential side effects of medicinal products.

(https://www.vigiaccess.org/)

Your report matters.
Together, let us save lives through vigilant reporting.

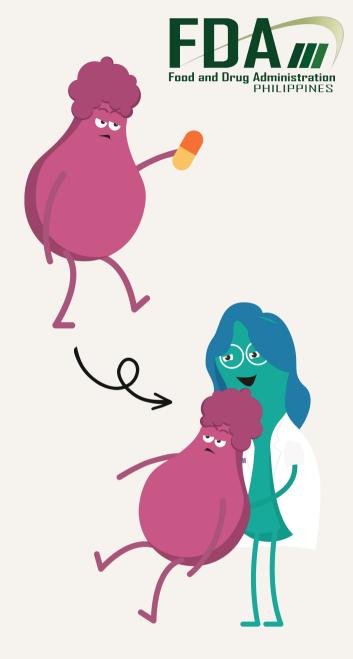
CONTACT US

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EXPERIENCED A SIDE EFFECT?

WHAT IS A SIDE EFFECT?

- an unfavorable and unintended response from a medicine/vaccine
- occurs at doses usually used for the treatment of diseases
- can also be referred to as an adverse drug reaction (ADR) or adverse event following immunization (AEFI) for vaccines

WHAT TO DO IF YOU EXPERIENCE A SIDE EFFECT?

Side effects to medicines usually resolve after a day or two. Minor side effects such as fever, body ache, or headache can be treated with overthe-counter medicines such as paracetamol or ibuprofen.

If the side effect does not disappear or the symptom worsens after a few days, **immediately seek the advice of your healthcare professionals**, such as doctors, nurses, or pharmacists.

Always **report the side effects** directly to us or you may ask the assistance of your healthcare professionals.

(HOW TO REPORT?)

Send your reports through our online reporting platform.

<u>Step 1</u>: Visit the Online Adverse Drug Reaction Reporting.



<u>Step 2</u>: Fill in all available information and be as complete as possible.

<u>Step 3</u>: Review the information then click "Send report."

<u>Step 4</u>: A prompt will appear that your report has been sent. You have the option to download your report.



We may contact you if additional information is needed.

Please take note that all information provided is treated with utmost confidentiality.

WHY REPORT?

Your report will contribute in making our medicines/vaccines safer.

How?

By reporting the side effects, we might spot new information about the medicine taken. Although medicines are tested and approved by the FDA before they are allowed to be placed in the market, some side effects can only be detected once they are used by a bigger population.

WHAT TO REPORT?

If you think the medicine taken or vaccine administered caused a side effect, report it. **Even if in doubt,**

