



Republic of the Philippines
Department of Health
FOOD AND DRUG ADMINISTRATION



FDA ADVISORY
No. **20230518**

31 MAR 2023

TO : ALL CONCERNED STAKEHOLDERS AND THE
GENERAL PUBLIC

SUBJECT : Operating Periods of FDA Online Services

The Food and Drug Administration (FDA) is currently undergoing system maintenance and upgrade. We understand that this may cause inconvenience, but this upgrade is necessary to improve the efficiency and effectiveness of our systems.

During this time, we will not be able to accept any online applications for any services except for applications for Compassionate Special Permit (CSP) and Certificate For Customs Release (CFCR).

We are hereby advising the public that starting 5 April 2023, all FDA online services shall only be accessible from Monday to Friday (7:00 A.M. - 6:00 P.M.), excluding weekends, official public and declared holidays and work suspensions.

Rest assured that the FDA is continuously developing and improving its online systems to provide efficient and better service to the public in line with its mandate to ensure safe, effective, and quality health products to the Filipinos. We appreciate your patience and understanding during this process.

For everyone's information and guidance.

Digitally signed by
Zacate Samuel Arellano
Date: 2023.03.31 16:39:09
+08'00'

DR. SAMUEL A. ZACATE
Director General

