Food and Drug Administration Department of Health Filinvest Civic Drive, Alabang Muntinlupa City

NOTICE OF VACANCY HIRING OF CONTRACT OF SERVICE PERSONNEL

POSITION: (2) Information Officer I

PAY RATE: SG 11 (Php25, 439.00/month)

OFFICE : Food and Drug Action Center

QUALIFICATION STANDARD		
Education	Bachelor's degree	
Experience	None required	
Training	None required	
Eligibility	Career Service (Professional) Second level Eligibility	

End user's preferences:

Education: Bachelor's degree relevant to the job

Experience: One (1) year of relevant experience as Frontline Service Officer

Training: 8 hours relevant training

Eligibility: Preferably with CS Professional Eligibility or Second Level Eligibility

Job Description:

- 1. Handles clients' inquiries, complaints, follow-ups and requests sent through email or via telephone call;
- 2. Provides assistance and/or information to walk-in customers pertaining to the mandate and regulatory functions of the FDA;
- 3. Prepares routine office correspondence; and
- 4. Performs other related functions as maybe assigned

Applicants are advised to submit the following to the Human Resource Development Division, FDA Alabang Muntinlupa City.

- 1. Application Letter;
- 2. Duly Accomplished Personal Data Sheet (CS Form 212) (**Downloadable athttp://www.fda.gov.ph/careers**) back-to-back, two copies;
- 3. Certified True Copy of Eligibility;
- 4. Certified True Copy of Diploma and Transcript of Record;
- 5. Certificate of Attendance to training/s, if any;
- 6. NBI Clearance;
- 7. Certificate of Employment/Service Records.

Date posted: 2 7 APR 2023

Deadline of submission: n 4 MAY 2023

ESTRELLITA B. PASTOLERO, MGM

HEPO V/OIC, Food and Drug Action Center

ATTY. RONALD R. DE VEYRA, MBA, CESO IL

Deputy Director General for internal Management