

ANNEX A

Minimum Information Required for Communications

Communications, including press releases and recall notices required under Section VI, Subsection C.2 shall contain the following information at the minimum:

A. Product details, including:

1. Product name and brand name;
2. Pack size;
3. Registration/notification number; and
4. Lot/batch/consignment codes

B. Reason for recall and associated health risk, including description of possible symptoms.

C. Warning to refrain from further distribution, dispensing, selling, and use of the product.

D. Advice to consumers and/or third-party users, including instructions on what to do in case of consumption, how to dispose or return the recalled product, whom and how to contact with inquiries about the recall.

E. The following information are also recommended to be included in recall communications:

1. Product images and other assistive visuals to identify the product;
2. A list of premises where the recalled product was previously made available; and
3. Actions that have been taken by the MAH.

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