



FDA ADVISORY  
No. **2024-0330**

20 FEB 2024

**TO :** ALL HEALTHCARE PROFESSIONALS AND THE GENERAL PUBLIC

**SUBJECT:** Public Health Warning Against the Purchase and Consumption of the Unregistered Food Supplement “KAPENSTEND Collagen Capsule (Contains 10 Nutrient Collagen Complex) Dietary Supplement”

The Food and Drug Administration (FDA) warns all healthcare professionals and the general public **NOT TO PURCHASE AND CONSUME** the following unregistered food supplement:

The screenshot shows a product listing for 'KAPENSTEND COLLAGEN CAPSULE' on the Lazada platform. The product is described as a 'Collagen Peptides Supplement' with benefits for anti-aging, joint health, skin, hair, and nails. The price is listed as P299.25, which is a 55% discount from the original price of P660.00. The product has 228 ratings and is sold by 'KAPENSTEND Store', a LazMall Flagship Store. Delivery options include Metro Manila-Quezon City, Standard Delivery (free), and Cash on Delivery. A QR code is provided for downloading the app to get a free gift or P50 off voucher.

Figure 1. Unregistered KAPENSTEND Collagen Capsule (Contains 10 Nutrient Collagen Complex) Dietary Supplement



The FDA verified through online monitoring or post-marketing surveillance that the abovementioned food supplement is not registered and no corresponding Certificates of Product Registration (CPR) has been issued. Pursuant to the Republic Act No. 9711, otherwise known as the "Food and Drug Administration Act of 2009", the manufacture, importation, exportation, sale, offering for sale, distribution, transfer, non-consumer use, promotion, advertising or sponsorship of health products without the proper authorization is prohibited.

Since this unregistered food supplement has not gone through evaluation process of the FDA, the agency cannot assure its quality and safety.

All concerned establishments are warned not to distribute, advertise, or sell the said violative food supplement until CPR are issued, otherwise, regulatory actions and sanctions shall be strictly pursued. Always check if a product is registered with the FDA by using the **FDA Verification Portal feature** accessible at <https://verification.fda.gov.ph>. You may also look for the FDA Registration number on the product label, if available or simply type the name of the product.

All Law Enforcement Agencies (LEAs) and Local Government Unit (LGUs) are requested to ensure that this product is not sold or made available in the market or areas of jurisdiction.

The Bureau of Customs is urged to restrain the entry of the unregistered imported product.

For more information and inquiries about this advisory, kindly contact the FDA Center for Food Regulation Office and Research through email [cfrr@fda.gov.ph](mailto:cfrr@fda.gov.ph) indicating on the subject, the concerned Advisory, or call (02)8857-1900 local 8105 and 8112.

To report any sale or distribution of unregistered food supplements, kindly email us at [ereport@fda.gov.ph](mailto:ereport@fda.gov.ph).

Dissemination of this advisory to all concerned is hereby requested.

  
DR. SAMUEL A. ZACATE  
Director General



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